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Coco Alternative Brush Mats

Cleaning & Maintenance Instructions

Warranty Information

Cleaning & Maintenance Instructions

The following cleaning & maintenance instructions are recommended to ensure the product maintains its desired appearance and effective performance, as well as ensuring a long life span for the product.

Daily Cleaning

Vacuum daily with a heavy-duty commercial type vacuum cleaner that features a rotary power brush or beater bar to remove deeply embedded dirt particles, especially in heavy traffic areas. Matting products release more soil when dry.

Spot Removal

If a spill occurs, use a clean absorbent cloth or paper towel to absorb as much of the liquid as possible. Spray the stained area with an all-purpose spot remover and rub the surface with a clean white cloth. Turn the cloth often to a clean side. Grease or oil based stains may require a citrus solvent based spot remover. All-purpose and citrus-solvent spot removers are available from your local janitorial supply distributor. **Note – Always test spot removers in an inconspicuous area of the mat.*

Gum Removal

Excess chewing gum should be scraped off with a standard putty knife. Chewing gum residue may require use of a citrus-solvent based spot remover available locally at your janitorial supply distributor.

Periodic Maintenance

Mats should be periodically deep cleaned by the Hot Water Extraction method. Best results and quickest dry times will be achieved with a commercial truck-mounted steam extraction machine. Extraction cleaning removes deeply embedded soils and should be performed as needed, based on your traffic count and soil level. A minimum quarterly extraction cleaning is recommended for high traffic applications, more often during winter months in traffic lanes.

Warranty

Coco Mat Supply provides a basic warranty against defects in materials and workmanship. The warranty period starts on the date of purchase. The warranty is valid only when the material is used for the purpose intended, and installed and maintained strictly in accordance with installation, cleaning and maintenance instructions available on www.cocomatsupply.com or by calling our product specialists at 1-800-762-9010. This warranty does not cover cuts, burns, shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the pattern, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 25% in any one area, or to the point the backing is showing through to the top of the mat. This warranty does not cover nosing or seaming. The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said products. The labor costs of removing and/or re-installing replacement materials and associated freight costs are not part of this warranty.